

**EAST Search History****EAST Search History (Prior Art)**

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	12	(("20020059283") or ("20040264670") or ("1154627")).PN.	US_PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L2	29	(US-20070083418-\$ or US-20070100679-\$ or US-20070239515-\$ or US-20050091156-\$ or US-20040006506-\$ or US-20030220901-\$ or US-20040249650-\$ or US-20030088545-\$ or US-20070094230-\$ or US-20070106638-\$ or US-20070106639-\$ or US-20070118504-\$ or US-20070208697-\$ or US-20070214145-\$ or US-20070299813-\$ or US-20080021881-\$ or US-20030229884-\$ or US-20060262922-\$ or US-20070038499-\$ or US-20020087385-\$ or US-20040083479-\$ or US-20070038500-\$ or US-20070061421-\$ or US-20050002502-\$ or US-20020072921-\$ or US-20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US-6014647-\$ or US-6389402-\$ or US-6385646-\$ or US-6711565-\$ or US-6728702-\$ or US-6763351-\$ or US-6782383-\$ or US-7213013-\$ or US-7233937-\$ or US-7293014-\$ or US-7353182-\$ or US-6138139-\$ or US-6108711-\$ or US-6345305-\$ or US-7200563-\$ or US-6230197-\$ or US-	OR	OFF	2010/01/30 18:48	

		6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US- 6886037-\$).did.				
L3	34	(US-20070083418-\$ or US-20030156706-\$ or US- 20040001616-\$ or US- 20040015417-\$ or US- 20040103017-\$ or US- 20040198887-\$ or US- 20040230503-\$ or US- 20050015286-\$ or US- 20050086290-\$ or US- 20050151489-\$ or US- 20050193055-\$ or US- 20060060647-\$ or US- 20060262919-\$ or US- 20070026368-\$ or US- 20070083425-\$ or US- 20080040196-\$ or US- 20050172666-\$ or US- 20010034673-\$ or US- 20030156133-\$ or US- 20040230438-\$ or US- 20050081188-\$ or US- 20070143127-\$ or US- 20070213050-\$ or US- 20070213075-\$ or US- 20070226159-\$ or US- 20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US- 20060039533-\$).did. or (US-4852149-\$ or US- 5046088-\$ or US- 5959869-\$ or US- 6295551-\$ or US- 6493695-\$ or US- 6505773-\$ or US- 6510350-\$ or US- 6741699-\$ or US- 6914975-\$ or US- 5086460-\$ or US- 7191229-\$ or US- 5999610-\$ or US- 6917972-\$ or US- 7117193-\$ or US- 5954911-\$ or US- 6283761-\$ or US- 6951821-\$ or US- 7262842-\$ or US- 3561566-\$ or US- 4114027-\$ or US- 4195751-\$).did.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

L4	63	L2 or L3	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L5	10	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L6	12	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L7	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L8	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L9	22	L7 same L8	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L10	5	L7 same L8	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48
L11	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L12	111	L7 and L11	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L13	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L14	62	L12 and L13	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L15	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

L16	32	L14 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L17	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L18	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L19	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L20	237071	communication with channel	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L21	88	L20 same (customer with interaction)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L22	17	L21 and (central with (processor or processing or rule))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L23	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L24	58	L20 and L23	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L25	6	L24 and L21	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L26	48	"6563430"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L27	12	("20020059283") or ("20040264670") or ("1154627").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
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L29	34	(US-20070083418-\$ or US-20030156706-\$ or US-20040001616-\$ or US-20040015417-\$ or US-20040103017-\$ or US-20040198887-\$ or US-20040230503-\$ or US-20050015286-\$ or US-20050086290-\$ or US-20050151489-\$ or US-20050193055-\$ or US-20060060647-\$ or US-20060262919-\$ or US-20070026368-\$ or US-20070083425-\$ or US-20080040196-\$ or US-20050172666-\$ or US-20010034673-\$ or US-20030156133-\$ or US-20040230438-\$ or US-20050081188-\$ or US-20070143127-\$ or US-20070213050-\$ or US-20070213075-\$ or US-20070226159-\$ or US-20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US-20060039533-\$).did. or (US-4852149-\$ or US-5046088-\$ or US-5959869-\$ or US-6295551-\$ or US-6493695-\$ or US-6505773-\$ or US-6510350-\$ or US-6741699-\$ or US-6914975-\$ or US-5086460-\$ or US-7191229-\$ or US-5999610-\$ or US-6917972-\$ or US-7117193-\$ or US-5954911-\$ or US-6283761-\$ or US-6951821-\$ or US-7262842-\$ or US-3561566-\$ or US-4114027-\$ or US-4195751-\$).did.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L30	63	L28 or L29	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

L31	10	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L32	12	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L33	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L34	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L35	22	L33 same L34	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L36	5	L33 same L34	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48
L37	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L38	111	L33 and L23	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L39	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L40	62	L38 and L39	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L41	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

L42	32	L40 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L43	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L44	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L45	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L46	50	(US-20070100679-\$ or US-20070239515-\$ or US-20020161764-\$ or US-20030156706-\$ or US-20050135595-\$ or US-20060262919-\$ or US-20070083418-\$ or US-20040103051-\$ or US-20050170326-\$ or US-20060262920-\$ or US-20080021762-\$ or US-20040103017-\$ or US-20050080701-\$ or US-20060265089-\$ or US-20070185764-\$ or US-20020087385-\$ or US-20040107131-\$ or US-20040107132-\$ or US-20040006593-\$ or US-20040193872-\$ or US-20050209908-\$ or US-20060212758-\$ or US-20070005386-\$ or US-20070075136-\$).did. or (US-6914975-\$ or US-7027586-\$ or US-7068775-\$ or US-6195697-\$ or US-6289393-\$ or US-7305070-\$ or US-6976846-\$ or US-7076475-\$ or US-6093880-\$ or US-6094659-\$ or US-6292706-\$ or US-7047279-\$ or US-5841840-\$ or US-6104999-\$ or US-6218953-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

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L47	50	(US-20070083418-\$ or US-20070100679-\$ or US- 20070239515-\$ or US- 20050091156-\$ or US- 20040006506-\$ or US- 20030220901-\$ or US- 20040249650-\$ or US- 20030088545-\$ or US- 20070094230-\$ or US- 20070106638-\$ or US- 20070106639-\$ or US- 20070118504-\$ or US- 20070208697-\$ or US- 20070214145-\$ or US- 20070299813-\$ or US- 20080021881-\$ or US- 20020087385-\$ or US- 20030074342-\$ or US- 20060262922-\$ or US- 20030229884-\$ or US- 20070038500-\$ or US- 20070061421-\$ or US- 20040083479-\$ or US- 20070038499-\$ or US- 20070198368-\$ or US- 20080077462-\$).did. or (US-20080086402-\$ or US-20030069780-\$ or US- 20050002502-\$).did. or (US-6292830-\$ or US- 6014647-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6389402-\$ or US- 6697858-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 7200563-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		6886037-\$ or US-6230197-\$ or US-7370004-\$ or US-7127495-\$).did.				
L48	96	L46 or L47	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
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L50	12	("20020059283") or ("20040264670") or ("1154627").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
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		7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 7200563-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US- 6886037-\$).did.				
L52	34	(US-20070083418-\$ or US-20030156706-\$ or US- 20040001616-\$ or US- 20040015417-\$ or US- 20040103017-\$ or US- 20040198887-\$ or US- 20040230503-\$ or US- 20050015286-\$ or US- 20050086290-\$ or US- 20050151489-\$ or US- 20050193055-\$ or US- 20060060647-\$ or US- 20060262919-\$ or US- 20070026368-\$ or US- 20070083425-\$ or US- 20080040196-\$ or US- 20050172666-\$ or US- 20010034673-\$ or US- 20030156133-\$ or US- 20040230438-\$ or US- 20050081188-\$ or US- 20070143127-\$ or US- 20070213050-\$ or US- 20070213075-\$ or US- 20070226159-\$ or US- 20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US- 20060039533-\$).did. or (US-4852149-\$ or US- 5046088-\$ or US- 5959869-\$ or US- 6295551-\$ or US- 6493695-\$ or US- 6505773-\$ or US- 6510350-\$ or US- 6741699-\$ or US- 6914975-\$ or US- 5086460-\$ or US- 7191229-\$ or US- 5999610-\$ or US- 6917972-\$ or US- 7117193-\$ or US- 5954911-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		6283761-\$ or US-6951821-\$ or US-7262842-\$ or US-3561566-\$ or US-4114027-\$ or US-4195751-\$).did.				
L53	63	L51 or L52	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L54	10	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L55	12	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L56	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L57	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L58	22	L56 same L57	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L59	5	L56 same L57	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48
L60	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L61	111	L56 and L60	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L62	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L63	62	L61 and L62	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
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L65	32	L63 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L66	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L67	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L68	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L69	237071	communication with channel	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L70	88	L69 same (customer with interaction)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L71	17	L70 and (central with (processor or processing or rule))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L72	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L73	58	L69 and L72	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L74	6	L73 and L70	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L75	48	"6563430"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L76	12	("20020059283") or ("20040264670") or ("1154627").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L77	29	(US-20070083418-\$ or US-20070100679-\$ or US- 20070239515-\$ or US- 20050091156-\$ or US- 20040006506-\$ or US- 20030220901-\$ or US- 20040249650-\$ or US- 20030088545-\$ or US- 20070094230-\$ or US- 20070106638-\$ or US- 20070106639-\$ or US- 20070118504-\$ or US- 20070208697-\$ or US- 20070214145-\$ or US- 20070299813-\$ or US- 20080021881-\$ or US- 20030229884-\$ or US- 20060262922-\$ or US- 20070038499-\$ or US- 20020087385-\$ or US- 20040083479-\$ or US- 20070038500-\$ or US- 20070061421-\$ or US- 20050002502-\$ or US- 20020072921-\$ or US- 20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US- 6014647-\$ or US- 6389402-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		6345305-\$ or US- 7200563-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US- 6886037-\$).did.				
L78	34	(US-20070083418-\$ or US-20030156706-\$ or US- 20040001616-\$ or US- 20040015417-\$ or US- 20040103017-\$ or US- 20040198887-\$ or US- 20040230503-\$ or US- 20050015286-\$ or US- 20050086290-\$ or US- 20050151489-\$ or US- 20050193055-\$ or US- 20060060647-\$ or US- 20060262919-\$ or US- 20070026368-\$ or US- 20070083425-\$ or US- 20080040196-\$ or US- 20050172666-\$ or US- 20010034673-\$ or US- 20030156133-\$ or US- 20040230438-\$ or US- 20050081188-\$ or US- 20070143127-\$ or US- 20070213050-\$ or US- 20070213075-\$ or US- 20070226159-\$ or US- 20070263838-\$).did. or (US-20030118635-\$ or US- 20040196455-\$ or US- 20060039533-\$).did. or (US-4852149-\$ or US- 5046088-\$ or US- 5959869-\$ or US- 6295551-\$ or US- 6493695-\$ or US- 6505773-\$ or US- 6510350-\$ or US- 6741699-\$ or US- 6914975-\$ or US- 5086460-\$ or US- 7191229-\$ or US- 5999610-\$ or US- 6917972-\$ or US- 7117193-\$ or US- 5954911-\$ or US- 6283761-\$ or US- 6951821-\$ or US- 7262842-\$ or US- 3561566-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		4114027-\$ or US-4195751-\$).did.				
L79	63	L77 or L78	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L80	10	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L81	12	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L82	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L83	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L84	22	L82 same L83	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L85	5	L82 same L83	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48
L86	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L87	111	L82 and L72	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L88	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L89	62	L87 and L88	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L90	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L91	32	L89 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L92	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L93	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L94	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L95	12	((("20020059283") or ("20040264670") or ("1154627")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L96	29	(US-20070083418-\$ or US-20070100679-\$ or US- 20070239515-\$ or US- 20050091156-\$ or US- 20040006506-\$ or US- 20030220901-\$ or US- 20040249650-\$ or US- 20030088545-\$ or US- 20070094230-\$ or US- 20070106638-\$ or US- 20070106639-\$ or US- 20070118504-\$ or US- 20070208697-\$ or US- 20070214145-\$ or US- 20070299813-\$ or US- 20080021881-\$ or US- 20030229884-\$ or US- 20060262922-\$ or US- 20070038499-\$ or US- 20020087385-\$ or US- 20040083479-\$ or US- 20070038500-\$ or US- 20070061421-\$ or US- 20050002502-\$ or US- 20020072921-\$ or US- 20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US- 6014647-\$ or US- 6389402-\$ or US- 6385646-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 7200563-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US- 6886037-\$).did.				
L97	34	(US-20070083418-\$ or US-20030156706-\$ or US- 20040001616-\$ or US- 20040015417-\$ or US- 20040103017-\$ or US- 20040198887-\$ or US- 20040230503-\$ or US- 20050015286-\$ or US- 20050086290-\$ or US- 20050151489-\$ or US- 20050193055-\$ or US- 20060060647-\$ or US- 20060262919-\$ or US- 20070026368-\$ or US- 20070083425-\$ or US- 20080040196-\$ or US- 20050172666-\$ or US- 20010034673-\$ or US- 20030156133-\$ or US- 20040230438-\$ or US- 20050081188-\$ or US- 20070143127-\$ or US- 20070213050-\$ or US- 20070213075-\$ or US- 20070226159-\$ or US- 20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US- 20060039533-\$).did. or (US-4852149-\$ or US- 5046088-\$ or US- 5959869-\$ or US- 6295551-\$ or US- 6493695-\$ or US- 6505773-\$ or US- 6510350-\$ or US- 6741699-\$ or US- 6914975-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		5086460-\$ or US-7191229-\$ or US-5999610-\$ or US-6917972-\$ or US-7117193-\$ or US-5954911-\$ or US-6283761-\$ or US-6951821-\$ or US-7262842-\$ or US-3561566-\$ or US-4114027-\$ or US-4195751-\$).did.				
L98	63	L96 or L97	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L99	10	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L100	12	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L101	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L102	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L103	22	L101 same L102	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L104	5	L101 same L102	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48
L105	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L106	111	L101 and L105	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L107	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L108	62	L106 and L107	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L109	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L110	32	L108 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L111	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L112	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L113	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L114	237071	communication with channel	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L115	88	L114 same (customer with interaction)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L116	17	L115 and (central with (processor or processing or rule))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L117	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L118	58	L114 and L117	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L119	6	L118 and L115	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L120	48	"6563430"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L121	12	(("20020059283") or ("20040264670") or ("1154627")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L122	29	(US-20070083418-\$ or US-20070100679-\$ or US- 20070239515-\$ or US- 20050091156-\$ or US- 20040006506-\$ or US- 20030220901-\$ or US- 20040249650-\$ or US- 20030088545-\$ or US- 20070094230-\$ or US- 20070106638-\$ or US- 20070106639-\$ or US- 20070118504-\$ or US- 20070208697-\$ or US- 20070214145-\$ or US- 20070299813-\$ or US- 20080021881-\$ or US- 20030229884-\$ or US- 20060262922-\$ or US- 20070038499-\$ or US- 20020087385-\$ or US- 20040083479-\$ or US- 20070038500-\$ or US- 20070061421-\$ or US- 20050002502-\$ or US- 20020072921-\$ or US- 20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US- 6014647-\$ or US- 6389402-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 7200563-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US- 6886037-\$).did.				
L123	34	(US-20070083418-\$ or US-20030156706-\$ or US- 20040001616-\$ or US- 20040015417-\$ or US- 20040103017-\$ or US- 20040198887-\$ or US- 20040230503-\$ or US- 20050015286-\$ or US- 20050086290-\$ or US- 20050151489-\$ or US- 20050193055-\$ or US- 20060060647-\$ or US- 20060262919-\$ or US- 20070026368-\$ or US- 20070083425-\$ or US- 20080040196-\$ or US- 20050172666-\$ or US- 20010034673-\$ or US- 20030156133-\$ or US- 20040230438-\$ or US- 20050081188-\$ or US- 20070143127-\$ or US- 20070213050-\$ or US- 20070213075-\$ or US- 20070226159-\$ or US- 20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US- 20060039533-\$).did. or (US-4852149-\$ or US- 5046088-\$ or US- 5959869-\$ or US- 6295551-\$ or US- 6493695-\$ or US- 6505773-\$ or US- 6510350-\$ or US- 6741699-\$ or US- 6914975-\$ or US- 5086460-\$ or US- 7191229-\$ or US- 5999610-\$ or US- 6917972-\$ or US- 7117193-\$ or US-	US-PPGPUB; USPAT	OR	OFF	2010/01/30 18:48

		5954911-\$ or US-6283761-\$ or US-6951821-\$ or US-7262842-\$ or US-3561566-\$ or US-4114027-\$ or US-4195751-\$).did.				
L124	63	L122 or L123	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L125	10	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L126	12	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L127	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L128	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L129	22	L127 same L128	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L130	5	L127 same L128	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48
L131	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L132	111	L127 and L117	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L133	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L134	62	L132 and L133	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L135	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L136	32	L134 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L137	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L138	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L139	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L140	50	(US-20070100679-\$ or US-20070239515-\$ or US- 20020161764-\$ or US- 20030156706-\$ or US- 20050135595-\$ or US- 20060262919-\$ or US- 20070083418-\$ or US- 20040103051-\$ or US- 20050170326-\$ or US- 20060262920-\$ or US- 20080021762-\$ or US- 20040103017-\$ or US- 20050080701-\$ or US- 20060265089-\$ or US- 20070185764-\$ or US- 20020087385-\$ or US- 20040107131-\$ or US- 20040107132-\$ or US- 20040006593-\$ or US- 20040193872-\$ or US- 20050209908-\$ or US- 20060212758-\$ or US- 20070005386-\$ or US- 20070075136-\$).did. or (US-6914975-\$ or US- 7027586-\$ or US- 7068775-\$ or US- 6195697-\$ or US- 6289393-\$ or US- 7305070-\$ or US- 6976846-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		7076475-\$ or US- 6093880-\$ or US- 6094659-\$ or US- 6292706-\$ or US- 7047279-\$ or US- 5841840-\$ or US- 6104999-\$ or US- 6218953-\$ or US- 6438594-\$ or US- 6615166-\$ or US- 6708135-\$ or US- 6813278-\$ or US- 7007029-\$ or US- 7043448-\$ or US- 7092905-\$ or US- 7092959-\$ or US- 7096015-\$ or US- 7103158-\$ or US- 7120689-\$).did.				
L141	50	(US-20070083418-\$ or US-20070100679-\$ or US- 20070239515-\$ or US- 20050091156-\$ or US- 20040006506-\$ or US- 20030220901-\$ or US- 20040249650-\$ or US- 20030088545-\$ or US- 20070094230-\$ or US- 20070106638-\$ or US- 20070106639-\$ or US- 20070118504-\$ or US- 20070208697-\$ or US- 20070214145-\$ or US- 20070299813-\$ or US- 20080021881-\$ or US- 20020087385-\$ or US- 20030074342-\$ or US- 20060262922-\$ or US- 20030229884-\$ or US- 20070038500-\$ or US- 20070061421-\$ or US- 20040083479-\$ or US- 20070038499-\$ or US- 20070198368-\$ or US- 20080077462-\$).did. or (US-20080086402-\$ or US-20030069780-\$ or US- 20050002502-\$).did. or (US-6292830-\$ or US- 6014647-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		7293014-\$ or US-7353182-\$ or US-6389402-\$ or US-6697858-\$ or US-6138139-\$ or US-6108711-\$ or US-6345305-\$ or US-7200563-\$ or US-6886037-\$ or US-6230197-\$ or US-7370004-\$ or US-7127495-\$).did.				
L142	96	L140 or L141	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L143	4	L140 and L141	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L144	12	(("20020059283") or ("20040264670") or ("1154627")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L145	29	(US-20070083418-\$ or US-20070100679-\$ or US- 20070239515-\$ or US- 20050091156-\$ or US- 20040006506-\$ or US- 20030220901-\$ or US- 20040249650-\$ or US- 20030088545-\$ or US- 20070094230-\$ or US- 20070106638-\$ or US- 20070106639-\$ or US- 20070118504-\$ or US- 20070208697-\$ or US- 20070214145-\$ or US- 20070299813-\$ or US- 20080021881-\$ or US- 20030229884-\$ or US- 20060262922-\$ or US- 20070038499-\$ or US- 20020087385-\$ or US- 20040083479-\$ or US- 20070038500-\$ or US- 20070061421-\$ or US- 20050002502-\$ or US- 20020072921-\$ or US- 20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US- 6014647-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		6389402-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 7200563-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US- 6886037-\$).did.				
L146	34	(US-20070083418-\$ or US-20030156706-\$ or US- 20040001616-\$ or US- 20040015417-\$ or US- 20040103017-\$ or US- 20040198887-\$ or US- 20040230503-\$ or US- 20050015286-\$ or US- 20050086290-\$ or US- 20050151489-\$ or US- 20050193055-\$ or US- 20060060647-\$ or US- 20060262919-\$ or US- 20070026368-\$ or US- 20070083425-\$ or US- 20080040196-\$ or US- 20050172666-\$ or US- 20010034673-\$ or US- 20030156133-\$ or US- 20040230438-\$ or US- 20050081188-\$ or US- 20070143127-\$ or US- 20070213050-\$ or US- 20070213075-\$ or US- 20070226159-\$ or US- 20070263838-\$).did. or (US-20030118635-\$ or US- 20040196455-\$ or US- 20060039533-\$).did. or (US-4852149-\$ or US- 5046088-\$ or US- 5959869-\$ or US- 6295551-\$ or US- 6493695-\$ or US- 6505773-\$ or US- 6510350-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		6741699-\$ or US-6914975-\$ or US-5086460-\$ or US-7191229-\$ or US-5999610-\$ or US-6917972-\$ or US-7117193-\$ or US-5954911-\$ or US-6283761-\$ or US-6951821-\$ or US-7262842-\$ or US-3561566-\$ or US-4114027-\$ or US-4195751-\$).did.				
L147	63	L145 or L146	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L148	10	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L149	12	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L150	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L151	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L152	22	L150 same L151	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L153	5	L150 same L151	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48
L154	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L155	111	L150 and L154	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L156	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L157	62	L155 and L156	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L158	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L159	32	L157 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L160	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L161	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L162	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L163	237071	communication with channel	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L164	88	L163 same (customer with interaction)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L165	17	L164 and (central with (processor or processing or rule))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L166	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L167	58	L163 and L166	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L168	6	L167 and L164	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L169	48	"6563430"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L170	12	(("20020059283") or ("20040264670") or ("1154627")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L171	29	(US-20070083418-\$ or US-20070100679-\$ or US- 20070239515-\$ or US- 20050091156-\$ or US- 20040006506-\$ or US- 20030220901-\$ or US- 20040249650-\$ or US- 20030088545-\$ or US- 20070094230-\$ or US- 20070106638-\$ or US- 20070106639-\$ or US- 20070118504-\$ or US- 20070208697-\$ or US- 20070214145-\$ or US- 20070299813-\$ or US- 20080021881-\$ or US- 20030229884-\$ or US- 20060262922-\$ or US- 20070038499-\$ or US- 20020087385-\$ or US- 20040083479-\$ or US- 20070038500-\$ or US- 20070061421-\$ or US- 20050002502-\$ or US- 20020072921-\$ or US- 20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US- 6014647-\$ or US- 6389402-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 7200563-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US- 6886037-\$).did.				
L172	34	(US-20070083418-\$ or US-20030156706-\$ or US- 20040001616-\$ or US- 20040015417-\$ or US- 20040103017-\$ or US- 20040198887-\$ or US- 20040230503-\$ or US- 20050015286-\$ or US- 20050086290-\$ or US- 20050151489-\$ or US- 20050193055-\$ or US- 20060060647-\$ or US- 20060262919-\$ or US- 20070026368-\$ or US- 20070083425-\$ or US- 20080040196-\$ or US- 20050172666-\$ or US- 20010034673-\$ or US- 20030156133-\$ or US- 20040230438-\$ or US- 20050081188-\$ or US- 20070143127-\$ or US- 20070213050-\$ or US- 20070213075-\$ or US- 20070226159-\$ or US- 20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US- 20060039533-\$).did. or (US-4852149-\$ or US- 5046088-\$ or US- 5959869-\$ or US- 6295551-\$ or US- 6493695-\$ or US- 6505773-\$ or US- 6510350-\$ or US- 6741699-\$ or US- 6914975-\$ or US- 5086460-\$ or US- 7191229-\$ or US- 5999610-\$ or US- 6917972-\$ or US- 7117193-\$ or US-	US-PPGPUB; USPAT	OR	OFF	2010/01/30 18:48

		5954911-\$ or US-6283761-\$ or US-6951821-\$ or US-7262842-\$ or US-3561566-\$ or US-4114027-\$ or US-4195751-\$).did.				
L173	63	L171 or L172	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L174	10	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L175	12	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L176	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L177	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L178	22	L176 same L177	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L179	5	L176 same L177	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48
L180	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L181	111	L176 and L166	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L182	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L183	62	L181 and L182	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L184	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L185	32	L183 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L186	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L187	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L188	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L189	89758	rule with (hierarch\$ or order or rank\$ or stand\$ or position\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L190	2396	(rule with (interaction or respons\$ or reaction\$ or behavior\$)) same (customer or consumer or buyer)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L191	1206	L189 and L190	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L192	66	L191 and (predict with (interaction or respons\$ or reaction\$ or behavior \$))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48

L193	29	(US-20070083418-\$ or US-20070100679-\$ or US-20070239515-\$ or US-20050091156-\$ or US-20040006506-\$ or US-20030220901-\$ or US-20040249650-\$ or US-20030088545-\$ or US-20070094230-\$ or US-20070106638-\$ or US-20070106639-\$ or US-20070118504-\$ or US-20070208697-\$ or US-20070214145-\$ or US-20070299813-\$ or US-20080021881-\$ or US-20030229884-\$ or US-20060262922-\$ or US-20070038499-\$ or US-20020087385-\$ or US-20040083479-\$ or US-20070038500-\$ or US-20070061421-\$ or US-20050002502-\$ or US-20020072921-\$ or US-20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US-6014647-\$ or US-6389402-\$ or US-6385646-\$ or US-6711565-\$ or US-6728702-\$ or US-6763351-\$ or US-6782383-\$ or US-7213013-\$ or US-7233937-\$ or US-7293014-\$ or US-7353182-\$ or US-6138139-\$ or US-6108711-\$ or US-6345305-\$ or US-7200563-\$ or US-6230197-\$ or US-6697858-\$ or US-7013263-\$ or US-6724887-\$ or US-7308414-\$ or US-6047261-\$ or US-6886037-\$).did.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
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L194	34	(US-20070083418-\$ or US-20030156706-\$ or US-20040001616-\$ or US-20040015417-\$ or US-20040103017-\$ or US-20040198887-\$ or US-20040230503-\$ or US-20050015286-\$ or US-20050086290-\$ or US-20050151489-\$ or US-20050193055-\$ or US-20060060647-\$ or US-20060262919-\$ or US-20070026368-\$ or US-20070083425-\$ or US-20080040196-\$ or US-20050172666-\$ or US-20010034673-\$ or US-20030156133-\$ or US-20040230438-\$ or US-20050081188-\$ or US-20070143127-\$ or US-20070213050-\$ or US-20070213075-\$ or US-20070226159-\$ or US-20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US-20060039533-\$).did. or (US-4852149-\$ or US-5046088-\$ or US-5959869-\$ or US-6295551-\$ or US-6493695-\$ or US-6505773-\$ or US-6510350-\$ or US-6741699-\$ or US-6914975-\$ or US-5086460-\$ or US-7191229-\$ or US-5999610-\$ or US-6917972-\$ or US-7117193-\$ or US-5954911-\$ or US-6283761-\$ or US-6951821-\$ or US-7262842-\$ or US-3561566-\$ or US-4114027-\$ or US-4195751-\$).did.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L195	63	L193 or L194	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

L196	10	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L197	12	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L198	0	L195 and L196 and L197	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L199	75	L195 or L196 or L197	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L200	28	L192 and ((priorit\$ or precedenc\$) with rule)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L201	0	accenture\$.in.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L202	0	accenture.in.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L203	4	accenture-global-services.as.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L204	1882	accenture\$.as.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L205	8	L200 and L204	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48

L206	21	L200 and (law or regulation or polic\$ or risk)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L207	1328	(law or regulation or polic\$ or risk) same ((priorit\$ or precedenc\$) with rule)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L208	8	L192 and L207	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L209	6257	(law or regulation or polic\$ or risk) same ((priorit\$ or precedenc\$ or hierarch\$ or order or rank\$ or stand\$ or position\$) with rule)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L210	242	L190 and L209	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L211	0	L199 and L210	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L212	12	L210 and (L203 or L204)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L213	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L214	1458	L209 and L213	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L215	0	705/10.clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48

L216	4765	705/10.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L217	64	L209 and L216	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L218	240	L191 and L209	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L219	18	L192 and L209	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L220	10	L219 and (central with (processor or processing or rule))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L221	2642	overrid\$ with (law or regulation or polic\$ or risk)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L222	3	L192 and L221	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L223	5737	3and L221	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L224	25	L191 and L221	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L225	11	L213 and L224	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L226	3	L216 and L224	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L227	11	L225 and ((present\$ or displa\$ or show\$ or exhibit \$ or model\$) with (information or data or treatment))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L228	8180	(priorit\$ or precedenc\$ or overrid\$) near5 (law or regulation or polic\$ or risk or guideline)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L229	9763	(priorit\$ or precedenc\$ or overrid\$ or hierarch\$) near5 (law or regulation or polic\$ or risk or guideline)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L230	62	L190 and L229	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L231	41	L191 and L229	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L232	4	L192 and L229	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L233	59	(federal adj law) and L229	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L234	5	(federal adj law) same L229	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L235	7189	(priorit\$ or precedenc\$ or overrid\$ or hierarch\$) near3 (law or regulation or polic\$ or risk or guideline)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48

L236	18874	(priorit\$ or precedenc\$ or overrid\$ or hierarch\$) near3 (rule or law or regulation or polic\$ or risk or guideline)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L237	3822	L236 and (central with (processor or processing or rule))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L238	26	L237 and (predict\$ with ((customer or consumer) and (behavior\$ or respons\$ or interaction)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L239	23	L189 and L238	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L240	2	L227 and L239	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L241	2	("20030053615").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L242	0	L240 and L241	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L243	1	L236 and L241	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L244	606	overrid\$ adj (law or regulation or polic\$ or risk or rule)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L245	3	L238 and L244	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L246	8	L244 and (predict\$ with ((customer or consumer) and (behavior\$ or respons\$ or interaction)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L247	3651	(priorit\$ or precedenc\$ or overrid\$ or hierarch\$) adj (law or regulation or polic\$ or risk or rule)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L248	54	L190 and L247	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L249	45	L191 and L247	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L250	5	L192 and L247	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/01/30 18:48
L251	12	("20020059283") or ("20040264670") or ("1154627").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L252	29	(US-20070083418-\$ or US-20070100679-\$ or US-20070239515-\$ or US-20050091156-\$ or US-20040006506-\$ or US-20030220901-\$ or US-20040249650-\$ or US-20030088545-\$ or US-20070094230-\$ or US-20070106638-\$ or US-20070106639-\$ or US-20070118504-\$ or US-20070208697-\$ or US-20070214145-\$ or US-20070299813-\$ or US-20080021881-\$ or US-20030229884-\$ or US-20060262922-\$ or US-20070038499-\$ or US-20020087385-\$ or US-20040083479-\$ or US-20070038500-\$ or US-20070061421-\$ or US-20050002502-\$ or US-20020072921-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US- 6014647-\$ or US- 6389402-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 7200563-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US- 6886037-\$).did.				
L253	34	(US-20070083418-\$ or US-20030156706-\$ or US- 20040001616-\$ or US- 20040015417-\$ or US- 20040103017-\$ or US- 20040198887-\$ or US- 20040230503-\$ or US- 20050015286-\$ or US- 20050086290-\$ or US- 20050151489-\$ or US- 20050193055-\$ or US- 20060060647-\$ or US- 20060262919-\$ or US- 20070026368-\$ or US- 20070083425-\$ or US- 20080040196-\$ or US- 20050172666-\$ or US- 20010034673-\$ or US- 20030156133-\$ or US- 20040230438-\$ or US- 20050081188-\$ or US- 20070143127-\$ or US- 20070213050-\$ or US- 20070213075-\$ or US- 20070226159-\$ or US- 20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US- 20060039533-\$).did. or (US-4852149-\$ or US- 5046088-\$ or US- 5959869-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		6295551-\$ or US- 6493695-\$ or US- 6505773-\$ or US- 6510350-\$ or US- 6741699-\$ or US- 6914975-\$ or US- 5086460-\$ or US- 7191229-\$ or US- 5999610-\$ or US- 6917972-\$ or US- 7117193-\$ or US- 5954911-\$ or US- 6283761-\$ or US- 6951821-\$ or US- 7262842-\$ or US- 3561566-\$ or US- 4114027-\$ or US- 4195751-\$).did.				
L254	63	L193 or L194	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L255	10	(("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L256	12	(("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L257	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L258	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L259	22	L257 same L258	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L260	5	L257 same L258	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48
L261	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L262	111	L257 and L261	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L263	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L264	62	L262 and L263	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L265	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L266	32	L264 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L267	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L268	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L269	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L270	237071	communication with channel	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L271	88	L270 same (customer with interaction)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L272	17	L271 and (central with (processor or processing or rule))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L273	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L274	58	L270 and L273	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L275	6	L274 and L271	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L276	48	"6563430"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L277	12	("20020059283") or ("20040264670") or ("1154627").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L278	29	(US-20070083418-\$ or US-20070100679-\$ or US- 20070239515-\$ or US- 20050091156-\$ or US- 20040006506-\$ or US- 20030220901-\$ or US- 20040249650-\$ or US- 20030088545-\$ or US- 20070094230-\$ or US- 20070106638-\$ or US- 20070106639-\$ or US- 20070118504-\$ or US- 20070208697-\$ or US- 20070214145-\$ or US- 20070299813-\$ or US- 20080021881-\$ or US- 20030229884-\$ or US- 20060262922-\$ or US- 20070038499-\$ or US- 20020087385-\$ or US- 20040083479-\$ or US- 20070038500-\$ or US- 20070061421-\$ or US- 20050002502-\$ or US- 20020072921-\$ or US- 20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US- 6014647-\$ or US- 6389402-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 7200563-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US- 6886037-\$).did.				
279	34	(US-20070083418-\$ or US-20030156706-\$ or US- 20040001616-\$ or US- 20040015417-\$ or US- 20040103017-\$ or US- 20040198887-\$ or US- 20040230503-\$ or US- 20050015286-\$ or US- 20050086290-\$ or US- 20050151489-\$ or US- 20050193055-\$ or US- 20060060647-\$ or US- 20060262919-\$ or US- 20070026368-\$ or US- 20070083425-\$ or US- 20080040196-\$ or US- 20050172666-\$ or US- 20010034673-\$ or US- 20030156133-\$ or US- 20040230438-\$ or US- 20050081188-\$ or US- 20070143127-\$ or US- 20070213050-\$ or US- 20070213075-\$ or US- 20070226159-\$ or US- 20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US- 20060039533-\$).did. or (US-4852149-\$ or US- 5046088-\$ or US- 5959869-\$ or US- 6295551-\$ or US- 6493695-\$ or US- 6505773-\$ or US- 6510350-\$ or US- 6741699-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		6914975-\$ or US-5086460-\$ or US-7191229-\$ or US-5999610-\$ or US-6917972-\$ or US-7117193-\$ or US-5954911-\$ or US-6283761-\$ or US-6951821-\$ or US-7262842-\$ or US-3561566-\$ or US-4114027-\$ or US-4195751-\$).did.				
L280	63	L278 or L279	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L281	10	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L282	12	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L283	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L284	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L285	22	L283 same L284	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L286	5	L283 same L284	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48
L287	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L288	111	L283 and L273	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L289	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L290	62	L288 and L289	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L291	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L292	32	L290 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L293	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L294	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L295	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L296	50	(US-20070100679-\$ or US-20070239515-\$ or US- 20020161764-\$ or US- 20030156706-\$ or US- 20050135595-\$ or US- 20060262919-\$ or US- 20070083418-\$ or US- 20040103051-\$ or US- 20050170326-\$ or US- 20060262920-\$ or US- 20080021762-\$ or US- 20040103017-\$ or US- 20050080701-\$ or US- 20060265089-\$ or US- 20070185764-\$ or US- 20020087385-\$ or US- 20040107131-\$ or US- 20040107132-\$ or US- 20040006593-\$ or US- 20040193872-\$ or US- 20050209908-\$ or US- 20060212758-\$ or US- 20070005386-\$ or US- 20070075136-\$).did. or (US-6914975-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		7027586-\$ or US- 7068775-\$ or US- 6195697-\$ or US- 6289393-\$ or US- 7305070-\$ or US- 6976846-\$ or US- 7076475-\$ or US- 6093880-\$ or US- 6094659-\$ or US- 6292706-\$ or US- 7047279-\$ or US- 5841840-\$ or US- 6104999-\$ or US- 6218953-\$ or US- 6438594-\$ or US- 6615166-\$ or US- 6708135-\$ or US- 6813278-\$ or US- 7007029-\$ or US- 7043448-\$ or US- 7092905-\$ or US- 7092959-\$ or US- 7096015-\$ or US- 7103158-\$ or US- 7120689-\$).did.				
L297	50	(US-20070083418-\$ or US-20070100679-\$ or US-20070239515-\$ or US-20050091156-\$ or US-20040006506-\$ or US-20030220901-\$ or US-20040249650-\$ or US-20030088545-\$ or US-20070094230-\$ or US-20070106638-\$ or US-20070106639-\$ or US-20070118504-\$ or US-20070208697-\$ or US-20070214145-\$ or US-20070299813-\$ or US-20080021881-\$ or US-20020087385-\$ or US-20030074342-\$ or US-20060262922-\$ or US-20030229884-\$ or US-20070038500-\$ or US-20070061421-\$ or US-20040083479-\$ or US-20070038499-\$ or US-20070198368-\$ or US-20080077462-\$).did. or (US-20080086402-\$ or US-20030069780-\$ or US-20050002502-\$).did. or (US-6292830-\$ or US-6014647-\$ or US-6385646-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6389402-\$ or US- 6697858-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 7200563-\$ or US- 6886037-\$ or US- 6230197-\$ or US- 7370004-\$ or US- 7127495-\$).did.				
L298	96	L296 or L297	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L299	4	L296 and L297	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L300	12	(("20020059283") or ("20040264670") or ("1154627")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L301	29	(US-20070083418-\$ or US-20070100679-\$ or US- 20070239515-\$ or US- 20050091156-\$ or US- 20040006506-\$ or US- 20030220901-\$ or US- 20040249650-\$ or US- 20030088545-\$ or US- 20070094230-\$ or US- 20070106638-\$ or US- 20070106639-\$ or US- 20070118504-\$ or US- 20070208697-\$ or US- 20070214145-\$ or US- 20070299813-\$ or US- 20080021881-\$ or US- 20030229884-\$ or US- 20060262922-\$ or US- 20070038499-\$ or US- 20020087385-\$ or US- 20040083479-\$ or US- 20070038500-\$ or US- 20070061421-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		20050002502-\$ or US-20020072921-\$ or US-20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US-6014647-\$ or US-6389402-\$ or US-6385646-\$ or US-6711565-\$ or US-6728702-\$ or US-6763351-\$ or US-6782383-\$ or US-7213013-\$ or US-7233937-\$ or US-7293014-\$ or US-7353182-\$ or US-6138139-\$ or US-6108711-\$ or US-6345305-\$ or US-7200563-\$ or US-6230197-\$ or US-6697858-\$ or US-7013263-\$ or US-6724887-\$ or US-7308414-\$ or US-6047261-\$ or US-6886037-\$).did.				
L302	34	(US-20070083418-\$ or US-20030156706-\$ or US-20040001616-\$ or US-20040015417-\$ or US-20040103017-\$ or US-20040198887-\$ or US-20040230503-\$ or US-20050015286-\$ or US-20050086290-\$ or US-20050151489-\$ or US-20050193055-\$ or US-20060060647-\$ or US-20060262919-\$ or US-20070026368-\$ or US-20070083425-\$ or US-20080040196-\$ or US-20050172666-\$ or US-20010034673-\$ or US-20030156133-\$ or US-20040230438-\$ or US-20050081188-\$ or US-20070143127-\$ or US-20070213050-\$ or US-20070213075-\$ or US-20070226159-\$ or US-20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US-20060039533-\$).did. or (US-4852149-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		5046088-\$ or US-5959869-\$ or US-6295551-\$ or US-6493695-\$ or US-6505773-\$ or US-6510350-\$ or US-6741699-\$ or US-6914975-\$ or US-5086460-\$ or US-7191229-\$ or US-5999610-\$ or US-6917972-\$ or US-7117193-\$ or US-5954911-\$ or US-6283761-\$ or US-6951821-\$ or US-7262842-\$ or US-3561566-\$ or US-4114027-\$ or US-4195751-\$).did.				
L303	63	L301 or L302	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L304	10	(("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L305	12	(("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L306	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L307	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L308	22	L306 same L307	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L309	5	L306 same L307	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48

L310	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L311	111	L306 and L310	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L312	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L313	62	L311 and L312	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L314	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L315	32	L313 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L316	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L317	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L318	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L319	237071	communication with channel	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L320	88	L319 same (customer with interaction)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L321	17	L320 and (central with (processor or processing or rule))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L322	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L323	58	L319 and L322	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L324	6	L323 and L320	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L325	48	"6563430"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L326	12	("20020059283") or ("20040264670") or ("1154627").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L327	29	(US-20070083418-\$ or US-20070100679-\$ or US-20070239515-\$ or US-20050091156-\$ or US-20040006506-\$ or US-20030220901-\$ or US-20040249650-\$ or US-20030088545-\$ or US-20070094230-\$ or US-20070106638-\$ or US-20070106639-\$ or US-20070118504-\$ or US-20070208697-\$ or US-20070214145-\$ or US-20070299813-\$ or US-20080021881-\$ or US-20030229884-\$ or US-20060262922-\$ or US-20070038499-\$ or US-20020087385-\$ or US-20040083479-\$ or US-20070038500-\$ or US-20070061421-\$ or US-20050002502-\$ or US-20020072921-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US- 6014647-\$ or US- 6389402-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 7200563-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US- 6886037-\$).did.				
L328	34	(US-20070083418-\$ or US-20030156706-\$ or US- 20040001616-\$ or US- 20040015417-\$ or US- 20040103017-\$ or US- 20040198887-\$ or US- 20040230503-\$ or US- 20050015286-\$ or US- 20050086290-\$ or US- 20050151489-\$ or US- 20050193055-\$ or US- 20060060647-\$ or US- 20060262919-\$ or US- 20070026368-\$ or US- 20070083425-\$ or US- 20080040196-\$ or US- 20050172666-\$ or US- 20010034673-\$ or US- 20030156133-\$ or US- 20040230438-\$ or US- 20050081188-\$ or US- 20070143127-\$ or US- 20070213050-\$ or US- 20070213075-\$ or US- 20070226159-\$ or US- 20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US- 20060039533-\$).did. or (US-4852149-\$ or US- 5046088-\$ or US- 5959869-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		6295551-\$ or US- 6493695-\$ or US- 6505773-\$ or US- 6510350-\$ or US- 6741699-\$ or US- 6914975-\$ or US- 5086460-\$ or US- 7191229-\$ or US- 5999610-\$ or US- 6917972-\$ or US- 7117193-\$ or US- 5954911-\$ or US- 6283761-\$ or US- 6951821-\$ or US- 7262842-\$ or US- 3561566-\$ or US- 4114027-\$ or US- 4195751-\$).did.				
L329	63	L327 or L328	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L330	10	(("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L331	12	(("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L332	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L333	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L334	22	L332 same L333	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L335	5	L332 same L333	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48
L336	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L337	111	L332 and L322	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L338	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L339	62	L337 and L338	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L340	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L341	32	L339 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L342	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L343	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L344	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L345	12	(("20020059283") or (("20040264670") or (("1154627")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L346	29	(US-20070083418-\$ or US-20070100679-\$ or US- 20070239515-\$ or US- 20050091156-\$ or US- 20040006506-\$ or US- 20030220901-\$ or US- 20040249650-\$ or US- 20030088545-\$ or US- 20070094230-\$ or US- 20070106638-\$ or US- 20070106639-\$ or US- 20070118504-\$ or US- 20070208697-\$ or US- 20070214145-\$ or US- 20070299813-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		20080021881-\$ or US- 20030229884-\$ or US- 20060262922-\$ or US- 20070038499-\$ or US- 20020087385-\$ or US- 20040083479-\$ or US- 20070038500-\$ or US- 20070061421-\$ or US- 20050002502-\$ or US- 20020072921-\$ or US- 20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US- 6014647-\$ or US- 6389402-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 7200563-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US- 6886037-\$).did.				
L347	34	(US-20070083418-\$ or US-20030156706-\$ or US- 20040001616-\$ or US- 20040015417-\$ or US- 20040103017-\$ or US- 20040198887-\$ or US- 20040230503-\$ or US- 20050015286-\$ or US- 20050086290-\$ or US- 20050151489-\$ or US- 20050193055-\$ or US- 20060060647-\$ or US- 20060262919-\$ or US- 20070026368-\$ or US- 20070083425-\$ or US- 20080040196-\$ or US- 20050172666-\$ or US- 20010034673-\$ or US- 20030156133-\$ or US- 20040230438-\$ or US- 20050081188-\$ or US- 20070143127-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		20070213050-\$ or US- 20070213075-\$ or US- 20070226159-\$ or US- 20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US- 20060039533-\$).did. or (US-4852149-\$ or US- 5046088-\$ or US- 5959869-\$ or US- 6295551-\$ or US- 6493695-\$ or US- 6505773-\$ or US- 6510350-\$ or US- 6741699-\$ or US- 6914975-\$ or US- 5086460-\$ or US- 7191229-\$ or US- 5999610-\$ or US- 6917972-\$ or US- 7117193-\$ or US- 5954911-\$ or US- 6283761-\$ or US- 6951821-\$ or US- 7262842-\$ or US- 3561566-\$ or US- 4114027-\$ or US- 4195751-\$).did.				
L348	63	L346 or L347	US_PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L349	10	(("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017")).PN.	US_PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L350	12	(("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355")).PN.	US_PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L351	6851	customer with interaction	US_PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L352	18079	predict\$ with behavior	US_PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L353	22	L351 same L352	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L354	5	L351 same L352	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48
L355	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L356	111	L351 and L355	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L357	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L358	62	L356 and L357	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L359	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L360	32	L358 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L361	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L362	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L363	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L364	237071	communication with channel	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L365	88	L364 same (customer with interaction)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L366	17	L365 and (central with (processor or processing or rule))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L367	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L368	58	L364 and L367	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L369	6	L368 and L365	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L370	48	"6563430"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L371	12	(("20020059283") or ("20040264670") or ("1154627")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L372	29	(US-20070083418-\$ or US-20070100679-\$ or US-20070239515-\$ or US-20050091156-\$ or US-20040006506-\$ or US-20030220901-\$ or US-20040249650-\$ or US-20030088545-\$ or US-20070094230-\$ or US-20070106638-\$ or US-20070106639-\$ or US-20070118504-\$ or US-20070208697-\$ or US-20070214145-\$ or US-20070299813-\$ or US-20080021881-\$ or US-20030229884-\$ or US-20060262922-\$ or US-20070038499-\$ or US-	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		20020087385-\$ or US- 20040083479-\$ or US- 20070038500-\$ or US- 20070061421-\$ or US- 20050002502-\$ or US- 20020072921-\$ or US- 20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US- 6014647-\$ or US- 6389402-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 7200563-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US- 6886037-\$).did.				
L373	34	(US-20070083418-\$ or US-20030156706-\$ or US- 20040001616-\$ or US- 20040015417-\$ or US- 20040103017-\$ or US- 20040198887-\$ or US- 20040230503-\$ or US- 20050015286-\$ or US- 20050086290-\$ or US- 20050151489-\$ or US- 20050193055-\$ or US- 20060060647-\$ or US- 20060262919-\$ or US- 20070026368-\$ or US- 20070083425-\$ or US- 20080040196-\$ or US- 20050172666-\$ or US- 20010034673-\$ or US- 20030156133-\$ or US- 20040230438-\$ or US- 20050081188-\$ or US- 20070143127-\$ or US- 20070213050-\$ or US- 20070213075-\$ or US- 20070226159-\$ or US- 20070263838-\$).did. or	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48

		(US-20030118635-\$ or US-20040196455-\$ or US-20060039533-\$).did. or (US-4852149-\$ or US-5046088-\$ or US-5959869-\$ or US-6295551-\$ or US-6493695-\$ or US-6505773-\$ or US-6510350-\$ or US-6741699-\$ or US-6914975-\$ or US-5086460-\$ or US-7191229-\$ or US-5999610-\$ or US-6917972-\$ or US-7117193-\$ or US-5954911-\$ or US-6283761-\$ or US-6951821-\$ or US-7262842-\$ or US-3561566-\$ or US-4114027-\$ or US-4195751-\$).did.				
L374	63	L372 or L373	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L375	10	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L376	12	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L377	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L378	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L379	22	L377 same L378	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L380	5	L377 same L378	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48

L381	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L382	111	L377 and L367	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L383	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L384	62	L382 and L383	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L385	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L386	32	L384 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L387	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L388	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L389	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L390	12	((("20020059283") or (("20040264670") or (("1154627"))).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L391	10	((("5541835") or (("5892900") or (("5822744") or (("5907800") or (("5704017"))).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L392	12	("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L393	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L394	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L395	22	L393 same L394	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L396	5	L393 same L394	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:48
L397	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L398	111	L393 and L397	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L399	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L400	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:48
L401	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L402	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L403	237071	communication with channel	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48

L404	88	L403 same (customer with interaction)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L405	17	L404 and (central with (processor or processing or rule))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L406	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L407	58	L403 and L406	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L408	6	L407 and L404	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L409	48	"6563430"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L410	12	(("20020059283") or ("20040264670") or ("1154627")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L411	10	(("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:48
L412	12	((("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:49
L413	6851	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:49

L414	18079	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:49
L415	22	L413 same L414	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:49
L416	5	L413 same L414	USPAT; EPO; JPO	OR	OFF	2010/01/30 18:49
L417	646	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:49
L418	111	L413 and L406	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:49
L419	79686	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:49
L420	62	L418 and L419	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:49
L421	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:49
L422	32	L420 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:49
L423	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2010/01/30 18:49
L424	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:49
L425	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/01/30 18:49

## **EAST Search History (Interference)**

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**1/30/2010 7:10:10 PM**

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